

Work Order ID 154448

Tuesday, December 13, 2016 8:08:34 AM

154448

Page 1

Item ID: D4024-041 Accept ***N900040100*** Setup Start ***NS1***
Revision ID: Stop ***NS2***
Item Name: Restraint Strap
Start Date: 12/13/2016 Start Qty: 4.00 ***4*** Cust Item ID:
Required Date: 12/28/2016 Req'd Qty: 4.00 ***4*** Customer:
Reference:

Approvals: Process Plan: DAS 13 9-89 Date: DEC 13 2016 Tooling: _____ Date: _____ Run Start ***NR1***
QC: _____ Date: _____ SPC (Y/N): _____ Date: _____ Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
--------------------------------	--------------------------	----------------------	---------	--------	--------------	---------------	---------------	------------------	----------------

Draw Nbr	Revision Nbr
D4024	A

100 PURCHASING 0.00

100

Purchasing

Purchasing

Memo

Issue P/O: 34625
Manufacture as per dwg D4024
Possible Supplier: AEROTEX
Material release note is required.

0.00

return RMA#14-012R4 DEC 14 2016

MAR 14 2017 4

110 Receive & Inspect for Damage & Mat'l Certs 0.00

110

Packaging

Packaging

Memo

Ensure Material release note is required.

0.01

4x SP17-01-26
4x SP17-03-20

120 QC6- Inspect dimensions to drawing 0.00

120

QC

Quality Control

Memo

0.00

4

Pto → NCR 17-6341
MAR 23 2017

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS Skid-tube ☐ Machining ☐ Thermoforming ☐ Large Fab ☐ Cross tube ☐ Small Fab ☐ Finishing ☐ Composite ☐ Water Jet ☐ Prod. Eng. Coord. ☐ Rec/Store/Packaging ☐ Supplier ☐ Engineering ☐ Quality ☐ Other ☐																																																											
Date :		Step #:		QTY Effective :				MRB (QSI042) Approval																																																							
Description Work Order Deviation				Disposition				Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval																																																							
Root Cause		FAULT CATEGORY																																																													
Environment ☐	No Re-verification ☐	Pressure/Forced ☐	Temperature/Cure ☐	Power Loss/Surge ☐	Positioned Wrong ☐	Design ☐	Operator ☐	Bending ☐	Set-up ☐	Folio/Program ☐	Outside Dimensions ☐	Doc/Data ☐	Offset/Setup ☐	Centre Not Concentric ☐	BOM/Route ☐	Grain ☐	Over/Under tolerance ☐	Equip/Tooling ☐	Supplier ☐	Cracks ☐	Broken/Damage/Defect ☐	Weld ☐	Part Incorrect ☐	Handling/Pre ☐	Training ☐	Crimp/Kink/Ripple/Wave ☐	Inspection Incomplete/Unqualified ☐	Wrong Stock Pulled ☐	Part Lost/Missing ☐	Material ☐	Use for Testing ☐	Cuffs ☐	Contamination ☐	Out of Sequence ☐	Part Moved ☐	Internal Transport ☐	Poor Information ☐	Crushing ☐	Countersink ☐	Off-set ☐	Drawing ☐	Tribal Knowledge ☐	Rushing ☐	Heat Treat ☐	Cut Too Short ☐	Mislabeled ☐	Finish ☐	LOA ☐	Product Improvement ☐	Wave/Twist in Tube ☐	Instructions Incomplete/Unclear ☐	Fit/Function ☐	Misread ☐	Substation ☐	Process Improvement ☐	Marks/Chatter ☐	Drill Holes ☐	Misaligned/off center ☐	Turning Sequence ☐	Past Expiry Date ☐	Manufacturing Process ☐	OTHER :	
Misidentified ☐	Past Due ☐																																																														

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Page 2

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Item Name: Restraint Strap
Start Date: 12/13/2016 Start Qty: 4.00 ***4*** Cust Item ID:
Required Date: 12/28/2016 Req'd Qty: 4.00 ***4*** Customer:
Reference:

Approvals: Process Plan: _____ Date: _____ Tooling: _____ Date: _____ Run Start ***NR1***
QC: _____ Date: _____ SPC (Y/N): _____ Date: _____ Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
130	Identify as per dwg & Stock Location: <u>5t244</u>	0.00							
130									
Packaging	Memo	0.01							
Packaging									
140	QC21- Final Inspection - Work Order Release	0.00							
140									
QC	Memo	0.07							
Quality Control									

4 MAR 23 2017 DAS 9-89

17/3/24 JD

DAS 21 9-89

MAR 23 2017

DQA: _____ Date: _____

WORK ORDER NON-CONFORMANCE / UPDATE



QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____	DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐	AGAINST DEPARTMENT/PROCESS Skid-tube ☐ Machining ☐ Thermoforming ☐ Large Fab ☐ Cross tube ☐ Small Fab ☐ Finishing ☐ Composite ☐ Water Jet ☐ Prod. Eng. Coord. ☐ Rec/Store/Packaging ☐ Supplier ☐ Engineering ☐ Quality ☐ Other ☐				
Date :	Step #:	QTY Effective :			MRB (QSI042) Approval	
Description Work Order Deviation		Disposition				
					Completed By	
					Lead hand / Supervisor Approval Verification	
					QC / QA Coordinator Approval	
Root Cause Environment ☐ Design ☐ Doc/Data ☐ Equip/Tooling ☐ Handling/Pre ☐ Material ☐ Internal Transport ☐ Tribal Knowledge ☐ LOA ☐ Substation ☐ Past Expiry Date ☐ Misidentified ☐ No Re-verification ☐ Operator ☐ Offset/Setup ☐ Supplier ☐ Training ☐ Use for Testing ☐ Poor Information ☐ Rushing ☐ Product Improvement ☐ Process Improvement ☐ Manufacturing Process ☐ Past Due ☐		FAULT CATEGORY Pressure/Forced ☐ Bending ☐ Centre Not Concentric ☐ Cracks ☐ Crimp/Kink/Ripple/Wave ☐ Cuffs ☐ Crushing ☐ Heat Treat ☐ Wave/Twist in Tube ☐ Marks/Chatter ☐ Temperature/Cure ☐ Set-up ☐ BOM/Route ☐ Broken/Damage/Defect ☐ Inspection Incomplete/Unqualified ☐ Contamination ☐ Countersink ☐ Cut Too Short ☐ Instructions Incomplete/Unclear ☐ Drill Holes ☐ Power Loss/Surge ☐ Folio/Program ☐ Grain ☐ Weld ☐ Wrong Stock Pulled ☐ Out of Sequence ☐ Off-set ☐ Mislabeled ☐ Fit/Function ☐ Misaligned/off center ☐ Positioned Wrong ☐ Outside Dimensions ☐ Over/Under tolerance ☐ Part Incorrect ☐ Part Lost/Missing ☐ Part Moved ☐ Drawing ☐ Finish ☐ Misread ☐ Turning Sequence ☐				
OTHER : ☐						

Picklist Print

Tuesday, December 13, 2016 8:08:34 AM

Page 1

Work Order ID: 154448

154448

Parent Item: D4024-041

D4024-041

Parent Item Name: Restraint Strap

Start Date: 12/13/2016

Required Date: 12/28/2016

Start Qty: 4.00

Required Qty: 4.00

Comments: IPP Rev:A 10.06.30 new issue DD verf:EC

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
D4024-041P		Purchased	No			110	Each	0.0000	1	4			
D4024-041P									**				
Restraint Strap													

4X SP 17-01-26
4X SP 17-03-20

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

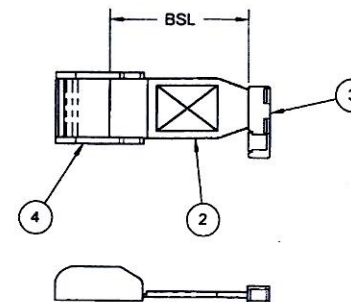
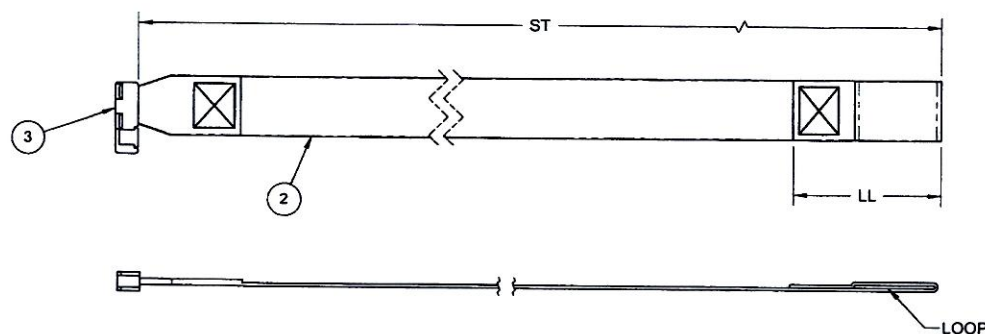
QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS Skid-tube ☐ Machining ☐ Thermoforming ☐ Large Fab ☐ Cross tube ☐ Small Fab ☐ Finishing ☐ Composite ☐ Water Jet ☐ Prod. Eng. Coord. ☐ Rec/Store/Packaging ☐ Supplier ☐ Engineering ☐ Quality ☐ Other ☐																																																													
Date :		Step #:		QTY Effective :				MRB (QS1042) Approval																																																									
Description Work Order Deviation				Disposition				Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval																																																									
Root Cause		FAULT CATEGORY																																																															
Environment ☐	No Re-verification ☐	Pressure/Forced ☐	Temperature/Cure ☐	Power Loss/Surge ☐	Positioned Wrong ☐	Design ☐	Operator ☐	Bending ☐	Set-up ☐	Folio/Program ☐	Outside Dimensions ☐	Doc/Data ☐	Offset/Setup ☐	Centre Not Concentric ☐	BOM/Route ☐	Grain ☐	Over/Under tolerance ☐	Equip/Tooling ☐	Supplier ☐	Cracks ☐	Broken/Damage/Defect ☐	Weld ☐	Part Incorrect ☐	Handling/Pre ☐	Training ☐	Crimp/Kink/Ripple/Wave ☐	Inspection Incomplete/Unqualified ☐	Wrong Stock Pulled ☐	Part Lost/Missing ☐	Material ☐	Use for Testing ☐	Cuffs ☐	Contamination ☐	Out of Sequence ☐	Part Moved ☐	Internal Transport ☐	Poor Information ☐	Crushing ☐	Countersink ☐	Off-set ☐	Drawing ☐	Tribal Knowledge ☐	Rushing ☐	Heat Treat ☐	Cut Too Short ☐	Mislabeled ☐	Finish ☐	LOA ☐	Product Improvement ☐	Wave/Twist in Tube ☐	Instructions Incomplete/Unclear ☐	Fit/Function ☐	Misread ☐	Substation ☐	Process Improvement ☐	Marks/Chatter ☐	Drill Holes ☐	Misaligned/off center ☐	Turning Sequence ☐	Past Expiry Date ☐	Manufacturing Process ☐	OTHER : ☐			
Misidentified ☐	Past Due ☐																																																																

ITEM NO.	QTY. -041	PART NUMBER	DESCRIPTION	JOHN CAMERON AVIATION PART NUMBER
1	X	D4024-041	RESTRAINT STRAP	JCA/ASSOMIN
2	A/R		44mm WEBBING	
3	2	47556-13	END FITTING, DOUBLE STUD	
4	1	40880-15	50 mm CAM BUCKLE	

SPECIFICATION CONTROL DRAWING



DART PART NUMBER	MANUFACTURER	STRAP LENGTH "ST"	LOOP LENGTH "LL"	BUCKLE STRAP LENGTH "BSL"	WEBBING CAPACITY
D4024-041	ANCRA	46.0"	5.0"	4.8	5000 LB

D4024-X RESTRAINT STRAP

NOTES:

- 1) MATERIAL: SEE TABLE
- 2) FINISH: N/A
- 3) TOLERANCES: PER DART QSI 018 UNLESS OTHERWISE NOTED
- 4) UNITS: INCHES UNLESS OTHERWISE NOTED
- 5) BREAK SHARP EDGES: N/A
- 6) IDENTIFICATION: IDENTIFY WITH DART P/N "D4024-041" AND B/N USING FINE POINT PERMANENT INK MARKER
- 7) WEIGHT: 0.48 lbs

DEC 13 2016

W10: 154478

RELEASED
2010-05-05

REV.	DESCRIPTION	BY	DATE
A	NEW ISSUE		10.01.22
DESIGN			
DRAWN			
CHECKED			
MFG. APPR.			
APPROVED			
DE APPR.			
DATE	10.01.22		

DART AEROSPACE LTD
HAWKESBURY, ONTARIO, CANADA

DRAWING NO.
D4024

TITLE
TANK RESTRAINT

REV. A
SHEET 1 OF 1
SCALE
NTS

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NOT TO BE USED FOR ANY PURPOSE OR COPIED OR COMMUNICATED TO ANY OTHER PERSON WITHOUT
WRITTEN PERMISSION FROM DART AEROSPACE LTD



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

PURCHASE ORDER

Purchase Order ID **PO34625**

Purchase Order Date 12/14/2016

PO Print Date 12/14/2016

Page Number 1 of 2

Order From :

VC-AER003

Ship To : DART AEROSPACE LTD

AEROTEX INTERIORS INC.
2340 PEGASUS WAY NE
UNIT 151
CALGARY, AB T2E 8M5
CA

1270 ABERDEEN
HAWKESBURY, ON K6A 1K7
CANADA

E-MAILED

DEC 14 2016

Contact Name

Vendor Phone 403 295 8770

Ship To Contact

Ship To Phone

Ship Via: FedEx Economy collect

Ship Acct:

Buyer

Chantal Lavoie

Customer POID

Customer Tax #

10127-2607

Terms

Net 30

Currency

CAD

FOB

FCA - (Free Carrier)

Line Nbr	Reference Vendor Part Number	Description/ Mfg ID	Req Date/ Taxable	CD	Req Qty/ Unit of Measure	PO Unit Price	Extended Price
	Line Comments		Promise Date				
	Delivery Comments						
1	D4024-041P	Restraint Strap	1/4/2017 Yes 1/4/2017		4.00 Each	\$185.68	\$742.72
	AS PER DWG D4024 REV. A B154448						
						Line Total:	\$742.72
2	D4029-041P	Webbing (Long Basket)	1/4/2017 Yes 1/4/2017		4.00 Each	\$430.65	\$1,722.60
	AS PER DWG D4029 REV. A B154449						
						Line Total:	\$1,722.60

Note:

12/14/2016



151-2340 Pegasus Way NE
Calgary, AB T2E 8M5
PH: 403.295.8770 FX: 403.313.0793
EM: info@aerotex.ca WS: www.aerotex.ca

Packing Slip

Date Packing Slip#

1/20/2017 17-012

Ship: Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
CANADA

Bill: Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, Ontario K6A 1K7
CANADA

Customer Phone
613.632.5200

Customer Fax
613.632.1053

Ship Via
FedEx Economy

Courier Acct No.
151793240

Email: dbates@dartaero.com

WO No.	Ship Date	P.O. No.
WO6821	1/20/2017	PO34625

#	Description
1	RESTRAINT STRAP AS PER DWG: D4024 REV: A
2	WEBBING (LONG BASKET) AS PER DWG: D4029 REV. A
3	Documentation Fee: Additional processing service for streamlining documentation and batch control into our AO 72-01. Release of Certification of Conformance. GST On Sales

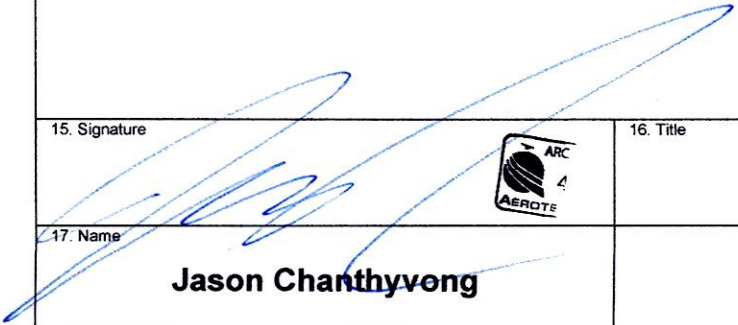
PN / Color	Qty	Ordered
D4024-041P	4	4
D4029-041P	4	4
71401-45	1	1

827-01-

Thank you for doing business with Aerotex Interiors!

GST/HST No. 139110308

"your one stop shop for all your aircraft interior needs"
www.aerotex.ca

1. Organization issuing certificate. Aerotex Interiors Inc., #151-2340 Pegasus Way NE Calgary, AB T2E 8M5		2. CERTIFICATE OF CONFORMANCE				3. Work Order / Contract / Invoice 17-012	
4. Customer Name/Address DART Aerospace LTD 1270 Aberdeen Hawkesbury, ON K6A 1K7 CANADA						5. Purchase Order PO34625	
6. Unit	7. Materials Used for Items	8. Specifications	9. Batch	10. Item	11. Part Number	12. Quantity	13. Status
1	Webbing Material: Polyester	44mm WEBBING	8832	Restraint Strap	D4024-041P	4	NEW
2	Hardware: End Fitting, Double Stud	47556-13	137				
3	Hardware: 2" Cam Buckle	40880-15	136				
14. Remarks I certify that the materials supplied for the Purchase/Repair Order listed above conform to Aerotex Interiors' material/process specification and are in all respects in conformance with the contract requirements. I further certify that items have been fabricated to established specification to confirm with DWG. NO. D4024 Rev A.							
15. Signature  			16. Title QC Manager				
17. Name Jason Chanthvong			January 23, 2017				



Supplier Non-Conformance Report

Reviewed
DQA:
Date:

Printed on: Monday, March 13, 2017

Details			
Raised Date 3/11/2017	Status Open	Owner Menard, Jean-Luc	Number NCR17-6341
Target Date 3/15/2017	Standard		Severity
Process Inspection		Audit	
Raised By Person Duval, Patrick	Raised Against (Department or Supplier) Aerotex Interiors Inc.		Fault Category Supplier
Details PO34625 D4024-041 B154448. Strap length is too long, should be 46" but actually 61"			
Keywords		Product D4024-041	
Document		Root Cause	
Closed By	Closed Date	Resolution	

Corrective Action			
Target Date 3/14/2017	Owner Downing, Eric M	Closed Date	Closed By
Details			

Actions			
Number	Owner	Target Date	Completed Date
Details		Response	
1	Downing, Eric M	3/15/2017	
contact supplier for root cause			
2	Lavoie, Chantal	3/15/2017	
return D4024-041 from PO34625			

Verification & Review

Target Date	Owner Downing, Eric M	Closed Date	Closed By
Details			

Actions

Number	Owner	Target Date	Completed Date
Details	Response		

Chantal Lavoie

From: Eric Downing
Sent: Monday, March 13, 2017 3:28 PM
To: Chantal Lavoie
Subject: FW: PO34625 D4024-041 non conforming parts

From: Carson Chanthyvong [mailto:carsonc@aerotex.ca]
Sent: Monday, March 13, 2017 3:28 PM
To: Eric Downing <edowning@dartaero.com>
Cc: Scarlett McGillis <scarlett@aerotex.ca>
Subject: Re: PO34625 D4024-041 non conforming parts

Eric,

The RMA# is 14-012R. Please return and we fix it right away and issue a root cause report.

Thank you,



Carson Chanthyvong

President, Aerotex

m: 403-862-8566

w: aerotex.ca e: carsonc@aerotex.ca



On Mar 13, 2017, at 7:48 AM, Jason Chanthyvong <jason@aerotex.ca> wrote:

From: Eric Downing <edowning@dartaero.com>
Date: March 13, 2017 at 7:21:17 AM MDT
To: "jason@aerotex.ca" <jason@aerotex.ca>
Cc: Chantal Lavoie <clavoie@dartaero.com>
Subject: **PO34625 D4024-041 non conforming parts**

Good morning Jason,

Hope all is well. During our inspection of D4024-041 restraint straps purchased on Darts PO#34625 were found to be manufactured too long. They are measuring 61" in length and our drawing calls for 46".

Could it be possible for you to provide me with a root cause to why these parts are non-conforming and a corrective action as well. Since the parts are not to drawing we will need a RMA# to return them and some replacements.

Also I have found that our records for supplier approvals were missing copies of your certifications for 2016. Could it be possible to provide a scanned copies asap.

Thanks Jason.

With Kind Regards

Eric Downing

QA Coordinator

T: 1-613-632-5200 ext 223

C:1-613-363-9375

F: 1-613-632-5246

www.dartaero.com

Edowning@Dartaero.com

<image001.jpg>



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

PURCHASE ORDER

Purchase Order ID **PO34625**

Purchase Order Date 12/14/2016

PO Print Date 3/20/2017

Page Number 2 of 2

Order From :

VC-AER003

Ship To : DART AEROSPACE LTD

AEROTEX INTERIORS INC.
2340 PEGASUS WAY NE
UNIT 151
CALGARY, AB T2E 8M5
CA

1270 ABERDEEN
HAWKESBURY, ON K6A 1K7
CANADA

Contact Name

Vendor Phone

403 295 8770

Ship To Contact

Ship To Phone

Ship Via:

FedEx Economy collect

Ship Acct:

Buyer

Customer POID

Customer Tax #

Terms

Currency

FOB

Chantal Lavoie

10127-2607

Net 30

CAD

FCA - (Free Carrier)

3	71401-45	PROCUREMENT QUALITY CLAUSES	2/6/2017	1.00	\$65.00	\$65.00
---	----------	--------------------------------	----------	------	---------	---------

No

2/6/2017

Procurement Quality Clauses

A004 faa-pma/tso

A005 right of entry

A016 personnel qualification

A025 certification of conformance

A040 notification of quality escape

A041 quality management

A042 dart notification by supplier

A043 retention of quality documents

Line Total: \$65.00

4	71400-65	D4024-041 (RMA 14- 012R)	3/22/2017	4.00	\$0.00	\$0.00
---	----------	-----------------------------	-----------	------	--------	--------

Yes

3/22/2017

RETURN AS A RE-WORK, STRAP LENGHT TOO LONG
RMA 14-012R

Each

Line Total: \$0.00

PO Total: \$2,530.32

Note: Terms & Condition of Purchasing(Suppliers) and Procurement Quality Clauses are an integral part of our AS9100 requirements. To learn in detail, please visit www.dartaerospace.com for further explanation.

Change Nbr:

8

Change Date:

3/20/2017



151-2340 Pegasus Way NE
Calgary, AB T2E 8M5
PH: 403.295.8770 FX: 403.313.0793
EM: info@aerotex.ca WS: www.aerotex.ca

Packing Slip

Date Packing Slip #

1/20/2017 17-012

Ship: Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
CANADA

PAID
03/13/2017

Bill: Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, Ontario K6A 1K7
CANADA

Customer Phone
613.632.5200

Customer Fax
613.632.1053

Email: dbates@dartaero.com

Ship Via
FedEx Economy

Courier Acct No.
151793240

WO No.	Ship Date	P.O. No.
WO6821	1/20/2017	PO34625

#	Description
1	RESTRAINT STRAP ✓ AS PER DWG: D4024 REV: A
2	WEBBING (LONG BASKET) AS PER DWG: D4029 REV. A
3	Documentation Fee: Additional processing service for streamlining documentation and batch control into our AO 72-01. Release of Certification of Conformance. GST On Sales

PN / Color	Qty	Ordered
D4024-041P ✓	4 ✓	4 ✓
D4029-041P	0	4
71401-45	0	1

SP1703-20

Thank you for doing business with Aerotex Interiors!

"your one stop shop for all your aircraft interior needs"
www.aerotex.ca

GST/HST No. 139110308



PACKING SLIP

Dart Aerospace

DATE: MARCH 14, 2017

1270 Aberdeen, Hawkesbury, ON K6A 1K7
Phone 613 632 9577 Fax 613 632 1053
clavoie@dartaero.com

RECEIVED
MAR 16 2017

SHIP TO Aerotex Interiors
2340 Pegasus Way NE
Unit 151
Calgary, AB T2E 8M5
Canada
Customer ID VC-AER003

BILL TO Dart Aerospace
1270 Aberdeen
Hawkesbury, On, K6A 1K7
613 632 9577

ORDER DATE	ORDER NUMBER	JOB
March 14, 2017	PO34625	RE-WORK RMA14-012R

ITEM #	DESCRIPTION	QUANTITY
D4024-041 ✓	RESTRAINT STRAP B154448	4 ✓
	RMA 14-012R RE-WORK ANF RETURN, STRAP TO LONG	
	Thanks Chantal	

SP14-03-20

Please contact Customer Service at 613 632 9577 with any questions or comments.

THANK YOU FOR YOUR BUSINESS!



Supplier Non-Conformance Report

Reviewed
DQA:
Date:

Printed on: Friday, March 17, 2017

Details			
Raised Date 3/11/2017	Status Open	Owner Downing, Eric M	Number NCR17-6341
Target Date 3/15/2017	Standard ISO 9001:2008 / AS9100\7.0 Product Realization\7.4 Purchasing\7.4.3 Verification of purchased product		Severity MAJOR
Process Inspection		Audit	
Raised By Person Duval, Patrick	Raised Against (Department or Supplier) Aerotex Interiors Inc.		Fault Category Supplier
Details			
PO34625 D4024-041 B154448. Strap length is too long, should be 46" but measuring 61"			
Keywords		Product D4024-041	
Document		Root Cause	
Closed By	Closed Date	Resolution	

Corrective Action			
Target Date 3/14/2017	Owner Downing, Eric M	Closed Date	Closed By
Details			

Actions			
Number	Owner	Target Date	Completed Date
Details	Response		
3	Duval, Patrick	3/15/2017	DAS 38 9-89
receive & inspect replacement parts		MAR 23 2017	
1	Downing, Eric M	3/15/2017	
contact supplier for root cause		supplier (Jason Chanthvong) contacted 2017/03/13 awaiting response	
2	Lavoie, Chantal	3/15/2017	3/14/2017
return D4024-041 from PO34625		nonconforming parts returned to aerotex	

Verification & Review

Target Date	Owner Downing, Eric M	Closed Date	Closed By
Details			

Actions

Number	Owner	Target Date	Completed Date
Details	Response		